

## **InfluxGreen Micro Inverter 15 Years Standard Limited Warranty**

InfluxGreen Energy Pte Ltd provides a 15-year standard limited warranty for InfluxGreen range of micro-inverters, subject to the terms and conditions herein. This warranty covers defects in workmanship and materials of the InfluxGreen micro inverters for a period of fifteen (15) years from the date of original purchase and it is valid for owners of installed systems using the specified products. The warranty is transferrable to different owners as long as the micro inverter remains installed in its original-installed location.

This Limited Warranty is for InfluxGreen micro inverters only. Other InfluxGreen components such as the Communication Gateway have separate limited warranties and are not defined herein.

InfluxGreen micro inverters are designed to be highly reliable to meet the intended purpose of supporting the extended life PV system. They are able to withstand normal operating conditions and ordinary wear and tear in compliance to all InfluxGreen Operational and Maintenance manuals and instructions.

### **Conditions of Limited Warranty Cover**

During the warranty period, InfluxGreen Energy Pte Ltd will, at its option, repair or replace defective InfluxGreen micro inverters free-of-charge, subject to InfluxGreen's verification of defect(s) covered by this Limited Warranty. InfluxGreen will, at its discretion, use new and/or re-conditioned parts in repairing or replacing the defective micro inverters. InfluxGreen reserves the right to use alternative parts and/or components to repair or replace the defective micro inverter if the original component may no longer be practically available and/or the component/design have superseded the defective micro inverter.

InfluxGreen will continue to provide the remaining term of the original warranty to the repaired or replaced micro-inverters. This Limited Warranty includes the cost of shipping the defective micro-inverters to InfluxGreen and the return of the repaired or replacement micro-inverters under InfluxGreen's instructions, and according to the RMA (Return Material Authorization) instructions below.

This Limited Warranty does not cover shipping damage or damage caused during transit, and any such damage is the responsibility of the freight carrier. This Limited Warranty also does not extend beyond the original cost of the InfluxGreen micro-inverter.

### **Requirements To Obtain Repair Or Replacement Under The Terms And Conditions Of This Limited Warranty**

To obtain repair or replacement service under this Limited Warranty, the customer must comply with the InfluxGreen RMA policy and procedure:

A Return Merchandise Authorization Number (RMA) must be obtained from InfluxGreen Energy Pte Ltd before returning any micro-inverters for repair or replacement. To issue the RMA, the following is required:

- Proof-of-purchase of the Defective Product
  - o The dated purchase receipt of the original purchase at the point of sale to the end user; or
  - o The dated invoice or purchase receipt of the dealer indicating the OEM status; or
  - o The dated invoice or purchase receipt indicating the product exchange under warranty.
- Model and Serial number of the Defective Product.
- Detailed description of the defect.
- Shipping address for return of the repaired or replacement product.

All defective micro-inverters authorized for return must be returned in packaging that is suitably protective of the product. The defective product must not have been tampered with, disassembled or modified without prior written authorization from InfluxGreen Energy Pte Ltd.

### **Exclusions Under This Limited Warranty**

The Limited Warranty covers both parts and labour for the repair but does not include the cost associated with the actual replacement of the faulty unit at the installation site. The costs to analyse and diagnose a micro-inverter failure at the installation by the installer or system owner are not covered. Other exclusions include:

- (1) Micro-inverters that have been misused, neglected, tampered with, altered, disassembled, modified or otherwise damaged, either internally or externally are not covered.
- (2) Micro-inverters that have been improperly installed, operated, handled or used, including use under conditions for which the product was not designed, operated in any manner that exceeds its specification, use in an unsuitable environment, or use in a manner contrary to the InfluxGreen Operation and Maintenance/Installation manuals or in violation of applicable laws or regulations are excluded.
- (3) Micro-inverters that have been subjected to fire, submersion in water, generalized corrosion, biological infestations, acts of God, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the InfluxGreen micro-inverter specifications or certification requirements documents, including high input voltage from generators or lightning strikes are not covered.
- (4) Micro-inverters that have been subjected to incidental or consequential damage caused by defects of other components of the solar system are not covered.
- (5) Micro-inverters where the original identification markings (including trademark or serial number) have been defaced, altered, or removed.
- (6) This Limited Warranty does not cover costs related to the removal, installation or troubleshooting of the customer's electrical systems.

THE LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY INFLUXGREEN ENERGY PTE LTD AND, WHERE PERMITTED BY LAW, IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF TITLE, QUALITY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OR WARRANTIES AS TO THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN MANUALS OR OTHER DOCUMENTATION. IN NO EVENT WILL INFLUXGREEN PTE LTD BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES HOWEVER ARISING, WHETHER IN CONTRACT OR TORT, INCLUDING WITHOUT LIMITATION ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO PROPERTY, OR ANY PERSONAL INJURY.

To the extent any implied warranties are required under applicable law to apply to the InfluxGreen Micro-inverter such implied warranties shall be limited in duration to the Warranty Period, to the extent permitted by applicable law. Some countries, states and provinces do not allow limitations or exclusions on implied warranties or on the duration of an implied warranty or on the limitation or exclusion of incidental or consequential damages, so the above limitation(s) or exclusion(s) may not apply. This Limited Warranty gives the customer specific legal rights, and the customer may have other rights that may vary by country, state or province.